



182-Point Inspection Checklist

Dealer Name: **HONDA OF ROANOKE RAPIDS**

Dealer #: **208879**

Program Plan: **HONDATRUE CERTIFIED**

Vehicle Information

Year: **2021** Model: **Civic** VIN: **19xfc1f32me203333**

Mileage: **28930** Color: _____

Stock #: **ph20267** Repair Order #: **6017579**

182-Point Inspection Checklist



VIN Verification

1. Vehicle History Report (VHR cannot have any conditions listed to the right)
2. VIN Status Inquiry (All open campaigns/recalls must be completed)
3. VIN Plates (All VIN plates must match engine compartment, doorjamb and dash)
4. FMVSS and Tire Label (Both labels must be on the driver-side B-pillar)

Unibody

5. Frame (Carefully inspect the vehicle for any prior structural damage)

After-Market Accessories/Modifications

6. After-Market Accessories (Inspect vehicle for any after-market components)
(Only Genuine Honda Factory accessories or accessory kits are acceptable on
Honda Certified Pre-Owned Vehicles)

Front Interior

- | | MEETS STANDARDS: YES NO N/A | | |
|---|-----------------------------|--------------------------|--------------------------|
| 7. Key Remotes (Unlock, lock and panic buttons) | ☐ | ☐ | ☐ |
| 8. Keyless Entry System (Driver door button - unlock/lock) | ☐ | ☐ | ☐ |
| 9. Ignition Switch/Engine Start Button (Engine starts) | ☐ | ☐ | ☐ |
| 10. ECON Button (Operation - displays on dash) | ☐ | ☐ | ☐ |
| 11. Door Chime (Operation) | ☐ | ☐ | ☐ |
| 12. Instrumentation (All indicators illuminate "ON" position) | ☐ | ☐ | ☐ |
| 13. Dash (Condition, instrument panel, light and brightness) | ☐ | ☐ | ☐ |
| 14. Temperature/Fuel Gauge (Operation and needles) | ☐ | ☐ | ☐ |
| 15. Speedometer/Tachometer (Operation, needles and RPMs) | ☐ | ☐ | ☐ |
| 16. Clock (Operation and display) | ☐ | ☐ | ☐ |
| 17. Compass (Operation and display) | ☐ | ☐ | ☐ |
| 18. Horn (Operation) | ☐ | ☐ | ☐ |
| 19. Steering Wheel (Condition, tilt, telescopic and lock mode) | ☐ | ☐ | ☐ |
| 20. Steering Wheel-Mounted Controls (Operation) | ☐ | ☐ | ☐ |
| 21. Windshield Wipers/Washers (Aim, pressure - front/rear) | ☐ | ☐ | ☐ |
| 22. Shifter (Check all shifting points - MT or AT) | ☐ | ☐ | ☐ |
| 23. Backup/Parking Sensors (Operation only - front/rear) | ☐ | ☐ | ☐ |
| 24. Parking Brake (Engages and displays on dash) | ☐ | ☐ | ☐ |
| 25. Hood Release (Operation) | ☐ | ☐ | ☐ |
| 26. Trunk/Tailgate/Hatch Release (Operation) | ☐ | ☐ | ☐ |
| 27. Fuel Door Release (Operation) | ☐ | ☐ | ☐ |
| 28. Carpet (Condition - must be clean and free of damage) | ☐ | ☐ | ☐ |
| 29. Floor Mat Retention Hooks (Secure floor mats properly) | ☐ | ☐ | ☐ |
| 30. Center Console (Condition - opens, closes and locks) | ☐ | ☐ | ☐ |
| 31. Glove Box (Condition - opens, closes and locks) | ☐ | ☐ | ☐ |
| 32. Beverage Holders (Condition - must be clean) | ☐ | ☐ | ☐ |
| 33. Coin Holder (Condition - must be clean) | ☐ | ☐ | ☐ |
| 34. Armrest/Side Pockets (Condition - must be clean) | ☐ | ☐ | ☐ |
| 35. Seats (Upholstery condition, operation and tracks) | ☐ | ☐ | ☐ |
| 36. Seat Heaters (Operation and heating performance) | ☐ | ☐ | ☐ |
| 37. Seat Belts (Belts, buckles, latches and retraction) | ☐ | ☐ | ☐ |
| 38. Headrests (Adjustment - up/down) | ☐ | ☐ | ☐ |
| 39. Windows (Operation - noise, speed, full travel and glass) | ☐ | ☐ | ☐ |
| 40. Front Doors (Operation, trim, panels, handles, latches, locks) | ☐ | ☐ | ☐ |
| 41. Side Mirrors (Condition, operation, side-view camera - if applicable) | ☐ | ☐ | ☐ |
| 42. Side Mirror Blinkers (Condition and operation) | ☐ | ☐ | ☐ |
| 43. Rearview Mirror (Operation, auto-dimming - if equipped) | ☐ | ☐ | ☐ |
| 44. Headliner (Condition - must be clean and free of damage) | ☐ | ☐ | ☐ |
| 45. Sunglasses Holder (Condition - opens/closes) | ☐ | ☐ | ☐ |
| 46. Sunroof/Shade/Glass (Condition and operation) | ☐ | ☐ | ☐ |
| 47. Sun Visors/Mirrors (Condition - flip up, down/sideways) | ☐ | ☐ | ☐ |
| 48. Courtesy/Map Lights (Condition and operation) | ☐ | ☐ | ☐ |
| 49. AC/Heater/Defroster (Operation and vent outlets) | ☐ | ☐ | ☐ |
| 50. AM/FM/XM Radio (Operation, display, control panel, speakers) | ☐ | ☐ | ☐ |
| 51. Multimedia (CD player, USB port and MP3 auxiliary jack) | ☐ | ☐ | ☐ |
| 52. Hard Disk Drive (Clear all previously stored data) | ☐ | ☐ | ☐ |
| 53. Intelligent Multi-Information Display (Operation and display) | ☐ | ☐ | ☐ |
| 54. HondaLink® (Operation - Aha™ and Pandora® - must pair with phone) | ☐ | ☐ | ☐ |
| 55. Bluetooth® Streaming Audio (Operation - must pair with phone) | ☐ | ☐ | ☐ |
| 56. Bluetooth® HandsFreeLink® (Perform voice commands - must pair with phone) | ☐ | ☐ | ☐ |
| 57. Navigation System (Operation, display, clear all stored data) | ☐ | ☐ | ☐ |
| 58. Rearview Camera (Operation and display) | ☐ | ☐ | ☐ |
| 59. DVD Player (Operation and control panel) | ☐ | ☐ | ☐ |

Comments:

VEHICLES REPORTED WITH THE FOLLOWING ARE NOT ELIGIBLE FOR CERTIFICATION:

☐ - Odometer Rollback	☐ - Hail/Fire/Flood Damage
☐ - Not Actual Mileage	☐ - Dismantled/Reconstructed
☐ - Exceeds Mechanical Limits	☐ - Branded/Junked/Salvaged Title
☐ - Manufacturer Buyback	☐ - Airbag Deployment/Gray Market

VEHICLES WITH UNIBODY DAMAGE ARE NOT ELIGIBLE FOR CERTIFICATION
Report any visible signs of unibody damage to the Service Manager.

VEHICLES WITH AFTER-MARKET ITEMS ARE NOT ELIGIBLE FOR CERTIFICATION
Non-OEM glass is acceptable only if it meets HCPV program standards.
Refer to the certified program standards on page 4 of this checklist.

Rear Interior

- | | MEETS STANDARDS: YES NO N/A | | |
|--|-----------------------------|--------------------------|--------------------------|
| 60. Rear Entertainment System (Operation, screen display and audio) .. | ☐ | ☐ | ☐ |
| 61. Carpet (Condition - must be clean and free of damage) | ☐ | ☐ | ☐ |
| 62. Floor Mat Retention Hooks (Secure floor mats properly) | ☐ | ☐ | ☐ |
| 63. Beverage Holders (Condition - must be clean) | ☐ | ☐ | ☐ |
| 64. Armrest/Side/Seat Pockets (Condition - must be clean) | ☐ | ☐ | ☐ |
| 65. Seats (Upholstery condition, operation and tracks) | ☐ | ☐ | ☐ |
| 66. Seat Belts (Belts, buckles, latches, anchors and retraction) | ☐ | ☐ | ☐ |
| 67. Headrests (Adjustment - up/down) | ☐ | ☐ | ☐ |
| 68. Windows (Operation - noise, speed, full travel and glass) | ☐ | ☐ | ☐ |
| 69. Integrated Sunshades (Operation - up/down/hook properly) | ☐ | ☐ | ☐ |
| 70. Rear/Sliding Doors (Operation, trim, panels, handles, latches, locks) .. | ☐ | ☐ | ☐ |
| 71. Dome/Map Lights (Condition and operation) | ☐ | ☐ | ☐ |
| 72. Cargo Light (Condition and operation) | ☐ | ☐ | ☐ |
| 73. Cargo Privacy Cover (Retracts and hooks properly) | ☐ | ☐ | ☐ |
| 74. Cargo/Luggage Compartment (Condition - must be clean) | ☐ | ☐ | ☐ |
| 75. In-Bed Trunk® (Condition and operation - Ridgeline) | ☐ | ☐ | ☐ |
| 76. Dual-Action Tailgate (Condition and operation - Ridgeline) | ☐ | ☐ | ☐ |
| 77. HondaVAC® (2014 and newer - Odyssey Touring Elite®) | ☐ | ☐ | ☐ |

Comments:

Front Exterior

- | | MEETS STANDARDS: YES NO N/A | | |
|--|-----------------------------|--------------------------|--------------------------|
| 78. Windshield Glass (Cracks, chips, pits, scratches, antenna) | ☐ | ☐ | ☐ |
| 79. Windshield Wiper Blades/Arms (Condition and operation) | ☐ | ☐ | ☐ |
| 80. Hood (Paint finish and quality) | ☐ | ☐ | ☐ |
| 81. Honda Emblem (Condition - missing or damaged) | ☐ | ☐ | ☐ |
| 82. Grille (Condition) | ☐ | ☐ | ☐ |
| 83. Front Bumper (Paint finish and quality) | ☐ | ☐ | ☐ |
| 84. Front Fenders (Paint finish and quality) | ☐ | ☐ | ☐ |
| 85. Headlights/Lenses (Condition and operation - moisture) | ☐ | ☐ | ☐ |
| 86. Fog Lights/Lenses (Condition and operation) | ☐ | ☐ | ☐ |
| 87. Daytime Running Lights/Lenses (Condition and operation) | ☐ | ☐ | ☐ |
| 88. Turn Signal Lights/Lenses (Condition and operation) | ☐ | ☐ | ☐ |
| 89. Front Doors (Paint finish and quality) | ☐ | ☐ | ☐ |
| 90. Side Mirrors (Paint finish and quality) | ☐ | ☐ | ☐ |
| 91. Roof (Paint finish and quality) | ☐ | ☐ | ☐ |

Comments:

Rear Exterior

- | | MEETS STANDARDS: YES NO N/A | | |
|--|-----------------------------|--------------------------|--------------------------|
| 92. Windshield Glass (Cracks, chips, pits, and scratches) | ☐ | ☐ | ☐ |
| 93. Windshield Wiper Blade/Arm (Condition and operation) | ☐ | ☐ | ☐ |
| 94. Trunk/Tailgate/Hatch (Paint finish, quality - tailgate button) | ☐ | ☐ | ☐ |
| 95. Honda Emblems (Condition - missing or damaged) | ☐ | ☐ | ☐ |
| 96. Brake Lights/Lenses (Condition and operation) | ☐ | ☐ | ☐ |
| 97. Taillights/Lenses (Condition and operation - moisture) | ☐ | ☐ | ☐ |
| 98. Backup Lights/Lenses (Condition and operation) | ☐ | ☐ | ☐ |
| 99. Turn Signal Lights/Lenses (Condition and operation) | ☐ | ☐ | ☐ |
| 100. Emergency Lights/Lenses (Condition and operation) | ☐ | ☐ | ☐ |

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Rear Exterior Continued

MEETS STANDARDS: YES NO N/A

101. Integrated Bed Lights/Lenses (Condition and operation -
Ridgeline) ☐ ☐ ☐
102. License Plate Brackets/Light (Condition and operation) ☐ ☐ ☐
103. Emergency Flashers/Reflectors (Condition and operation) ☐ ☐ ☐
104. Backup/Parking Sensors (Condition only - front/rear) ☐ ☐ ☐
105. Rear Bumper (Paint finish and quality) ☐ ☐ ☐
106. Rear Fenders/Quarter Panels (Paint finish and quality) ☐ ☐ ☐
107. Rear/Sliding Doors (Paint finish and quality) ☐ ☐ ☐
108. Exhaust(s) (Condition - loose or damaged) ☐ ☐ ☐
109. Fuel Door/Cap (Fuel door and cap operation - if applicable) ☐ ☐ ☐

Comments:

Under Hood/Fluids

MEETS STANDARDS: YES NO N/A

110. Hood Support/Prop Rod (Condition - holds hood up) ☐ ☐ ☐
111. Hood Support Struts (Hold hood up) ☐ ☐ ☐
112. Engine Compartment (Condition - must be clean) ☐ ☐ ☐
113. Engine Valve Train (Excessive or abnormal noise) ☐ ☐ ☐
114. Engine Mounts (Condition - cracks/tears in the rubber) ☐ ☐ ☐
115. Engine (Condition, operation, fluid level and leaks) ☐ ☐ ☐
116. Transmission Mount (Condition - bracket, rubber bushing) ☐ ☐ ☐
117. Transmission (Operation - MT or AT, fluid level and leaks) ☐ ☐ ☐
118. Clutch Master Cylinder (Operation and leaks) ☐ ☐ ☐
119. Brake Master Cylinder/Booster (Fluid level and leaks) ☐ ☐ ☐
120. Brake System (Operation and leaks) ☐ ☐ ☐
121. 12-Volt Battery (Condition and load test) ☐ ☐ ☐
122. High-Voltage Battery (Diagnostic Trouble Codes [DTCs]) ☐ ☐ ☐
123. Alternator (Belt condition, tension and charge) ☐ ☐ ☐
124. Water Pump (Noise and leaks) ☐ ☐ ☐
125. Fuel Injectors (Condition - fuel lines and hoses) ☐ ☐ ☐
126. Radiator (Leaks and damage) ☐ ☐ ☐
127. Coolant Recovery Tank (Condition, fluid level and leaks) ☐ ☐ ☐
128. Cooling Fan (Operation - run engine until fan turns on) ☐ ☐ ☐
129. Coolant Hoses (Condition and leaks) ☐ ☐ ☐
130. AC Condenser (Corrosion and damage) ☐ ☐ ☐
131. AC Compressor (Proper cycling, belt condition and tension) ☐ ☐ ☐
132. Power Steering (Belt condition, tension, fluid level and leaks) ☐ ☐ ☐
133. Electric Power Steering (Operation) ☐ ☐ ☐
134. Differential Fluid (Check level and leaks) ☐ ☐ ☐
135. Washer Fluid (Check level and leaks) ☐ ☐ ☐

Comments:

Under Vehicle

MEETS STANDARDS: YES NO N/A

136. Brake Calipers (Evidence of binding, loose bolts and leaks) ☐ ☐ ☐
137. Hydraulic Hose/Line (Cracks, kinks, loose bolts and leaks) ☐ ☐ ☐
138. Suspension (Loose bolts, bent/broken control arms) ☐ ☐ ☐
139. Bushings (Evidence of cracks, wear or damage) ☐ ☐ ☐
140. Universal/CV Joint/Boots/Driveshaft (Cracks and leaks) ☐ ☐ ☐
141. Exhaust System (Leaks, holes, dents, cracks and hangers) ☐ ☐ ☐

Comments:

Brakes/Wheels/Tires

MEETS STANDARDS: YES NO N/A

Left-Front

142. Brake Pad/Shoe (Replace if damaged and/or wear exceeds 50%
of minimum thickness) ☐ ☐ ☐
143. Rotor (Replace if damaged and/or wear is beyond service limits) .. ☐ ☐ ☐

Record Measurements Below in Millimeters

BRAKE PAD/SHOE	BRAKE ROTOR
10 mm	19 mm

Brakes/Wheels/Tires Continued

MEETS STANDARDS: YES NO N/A

144. Wheel (Check condition, lug nut, torque and valve stem) ☐ ☐ ☐
145. Tire (Uneven wear, minimum tread depth 5/32" across tread width,
sidewall cracking/cuts, adjust tire pressure) ☐ ☐ ☐

Right-Front

146. Brake Pad/Shoe (Replace if damaged and/or wear exceeds 50% of
minimum thickness) ☐ ☐ ☐
147. Rotor (Replace if damaged and/or wear is beyond service limits) ... ☐ ☐ ☐

Record Measurements Below in Millimeters

BRAKE PAD/SHOE	BRAKE ROTOR
9 mm	20 mm

148. Wheel (Check condition, lug nut, torque and valve stem) ☐ ☐ ☐
149. Tire (Uneven wear, minimum tread depth 5/32" across tread width,
sidewall cracking/cuts, adjust tire pressure) ☐ ☐ ☐

Left-Rear

150. Brake Pad/Shoe (Replace if damaged and/or wear exceeds 50% of
minimum thickness) ☐ ☐ ☐
151. Rotor/Drum (Replace if damaged and/or wear is beyond service
limits) ☐ ☐ ☐

Record Measurements Below in Millimeters - Write N/A if not applicable

BRAKE PAD/SHOE	BRAKE ROTOR	BRAKE DRUM
9 mm	18 mm	NA mm

152. Wheel (Check condition, lug nut, torque and valve stem) ☐ ☐ ☐
153. Tire (Uneven wear, minimum tread depth 5/32" across tread width,
sidewall cracking/cuts, adjust tire pressure) ☐ ☐ ☐

Right-Rear

154. Brake Pad/Shoe (Replace if damaged and/or wear exceeds 50% of
minimum thickness) ☐ ☐ ☐
155. Rotor/Drum (Replace if damaged and/or wear is beyond service
limits) ☐ ☐ ☐

Record Measurements Below in Millimeters - Write N/A if not applicable

BRAKE PAD/SHOE	BRAKE ROTOR	BRAKE DRUM
9 mm	18 mm	NA mm

156. Wheel (Check condition, lug nut, torque and valve stem) ☐ ☐ ☐
157. Tire (Uneven wear, minimum tread depth 5/32" across tread width,
sidewall cracking/cuts, adjust tire pressure) ☐ ☐ ☐
158. Spare Tire/Tool Kit (Check condition and all tools present) ☐ ☐ ☐

Comments:

Replacement Items

MEETS STANDARDS: YES NO N/A

159. Engine Air Filter (Replace if dirty) ☐ ☐ ☐
160. Cabin Filter (Replace if dirty) ☐ ☐ ☐
161. Front Wiper Blades (Must wipe the windshield clean) ☐ ☐ ☐
162. Rear Wiper Blade (Must wipe the windshield clean) ☐ ☐ ☐
163. Floor Mats (Install new if missing, stained or damaged) ☐ ☐ ☐
164. Two Master Keys (Replace if missing or damaged) ☐ ☐ ☐
165. Two OEM Key Remotes (Replace if missing or damaged) ☐ ☐ ☐
166. Valet Key (Replace if missing or damaged) ☐ ☐ ☐
167. Navigation CD (Replace if missing or damaged) ☐ ☐ ☐
168. RES Remote Control (Replace if missing or damaged) ☐ ☐ ☐
169. RES Headphones (Replace if missing or damaged) ☐ ☐ ☐

Comments:

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Road Test

	MEETS STANDARDS: YES NO N/A		
170. Idle Vibration (Cold and hot)	☐	☐	☐
171. Engine Noise (Cold/hot/high and low speeds)	☐	☐	☐
172. Acceleration (Power)	☐	☐	☐
173. Drivability (Smoothness)	☐	☐	☐
174. MT Clutch (Smoothness, effort and slippage)	☐	☐	☐
175. Transaxle Noise (Cold and hot)	☐	☐	☐
176. Suspension Noise (Performance, frequency and intensity)	☐	☐	☐
177. CV Joint/Drive Axle Noise (Full lock, turn left/right)	☐	☐	☐
178. Braking System (Noise, vibration and effort)	☐	☐	☐

Road Test Continued

	MEETS STANDARDS: YES NO N/A		
179. Cruise Control System (Engage, cancel and resume)	☐	☐	☐
180. Steering/Tire/Wheel (Abnormal vibration and stiffness)	☐	☐	☐
181. Vehicle Drift/Pull (Abnormal drift/pull - drive straight)	☐	☐	☐
182. Wind Noise (Abnormal noise - frequency and intensity)	☐	☐	☐

Comments:

Technician Acknowledgment (Signature Required)

I certify that: i) I inspected all applicable items on this checklist; ii) all required reconditioning was performed and meets Honda Certified Pre-Owned Vehicle Program Standards; and iii) this vehicle is eligible for certification. All items that did not meet program standards have been properly repaired with Honda Genuine Parts and thoroughly documented on the reconditioning repair order. All diagnostic trouble codes (DTCs) have been remedied and cleared, and all applicable campaigns and recalls have been properly completed prior to vehicle certification and delivery.

Technician: TONY RICHARDSON DPTS #: D439405 Signature: [Signature] Date: 4/1/2024

Dealer Management Acknowledgment (Signature Required)

I certify that: i) all applicable items on this checklist were inspected; ii) all required reconditioning was performed and meets Honda Certified Pre-Owned Vehicle Program Standards; and iii) this vehicle is eligible for certification and will be reported to American Honda within 48 hours of retail delivery.

Name (Print): JOSEPH THAXTON Signature: [Signature] Date: 4/16/2024

Please select your title:

- | | | | |
|---|--|--|--|
| ☐ Dealer Principal | ☐ Dealership Manager | ☐ General Manager | ☐ General Sales Manager |
| ☐ Sales Manager | ☐ Business Office Manager | ☐ Service Manager | ☐ Pre-Owned Manager |

Certified Program Standards

- Perform all required maintenance
- All fluids must be topped off
- Floor mats must all be present and properly secured
- All tires must be same size, brand, load, speed rating and free of damage
- OEM or non-OEM windshields containing cracks, chips, scratches and pitting must be repaired and/or replaced with Honda Genuine glass
- Scratches greater than 4 inches, dings/dents that cannot be covered with a dime and/or damage that penetrates the base metal must be repaired

Documentation/Keys/Manuals

Check items provided to the customer during vehicle delivery:			
A. Vehicle Inspection Checklist	☐	☐	☐
B. Vehicle History Report (CARFAX™ or AutoCheck®)	☐	☐	☐
C. Owner's Guide	☐	☐	☐
D. Owner's Manual	☐	☐	☐
☐ Paper	☐ CD/DVD	☐ Online	
E. New Car Warranty Manual	☐	☐	☐
☐ Paper	☐ CD/DVD	☐ Online	
F. Certified Warranty Booklet	☐	☐	☐

Check items provided to the customer during vehicle delivery:			
G. Navigation Manual	☐	☐	☐
☐ Paper ☐ CD/DVD ☐ Online			
H. Navigation Code #: (.....)	☐	☐	☐
I. Radio Security Code #: (.....)	☐	☐	☐
J. Keys (Two OEM key remotes)	☐	☐	☐
K. Valet Key (One key)	☐	☐	☐

Comments:

Customer Acknowledgment (Signature Required)

All applicable items checked above (A through K) have been reviewed with and provided to me by the dealership at the time of vehicle delivery.

Customer Name (Print): _____ Signature: _____ Date: _____